

REPUP LEVERAGED THE POWER OF CROWDSOURCED SECURITY RESEARCHER COMMUNITY TO SECURE THEIR APPLICATION



RepUp, a India - based online hotel reputation management solution provider wants to secure its web and mobile application which contains crucial data of hoteliers, their customer data, and hotel review data. RepUp had already tested its application by their internal security team and through third party testing solution provider.

As they were approaching international hotel brands for partnership, they wanted to make sure that their applications are secure enough for their various stakeholders.

The Challenges faced:

RepUp wanted to discover critical security vulnerabilities in their enterprise applications and create responsible vulnerability disclosure program to receive security reports from the external security researchers

RepUp – SafeHats Bug-Bounty Platform partnership:

- SafeHats team created a private bug bounty program for RepUp and invited its security researchers.
- SafeHats Bug Bounty program was initially made live for 4 weeks and vulnerabilities found were fixed by RepUp.
- SafeHats team managed the entire program from triaging, bug validation and communication with researcher.
- SafeHats team helped RepUp to create a vulnerability disclosure program by creating a security page on their official website i.e <https://repup.co/security/>.
- This security page provide guidance for external security researchers that if they want to report any security vulnerability, how they could do responsibly. This page further is linked to SafeHats platform which contains program policy and scope to report vulnerabilities.

Program Outcomes:

- RepUp program received good response from researchers and large number of critical vulnerabilities were reported within first few days.
- The program was made to pause after few days and RepUp fixed all the reported vulnerabilities.
- The program was again made live for one more week and one week paused for bug fixing.
- By effectively managing the program, RepUp could right manage the vulnerabilities that were found and reduce duplicate reporting issues.

CUSTOMERS SPEAK:



We found it very easy to use and the reports were very high quality. Helped us solve some critical problems with our website.

-Sachin Agarwal, Product and Partnership, RepUp

SafeHats, a coordinated vulnerability discovery and managed bug-bounty platform helps enterprises uncover security vulnerabilities across applications through experienced, trusted and certified security researchers before malicious hackers initiate penetration

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Managed Bug Bounty